explorē 12: Installing the v1.1.6 Update*

Important Note: *The v1.1.6 update may remove all existing images from your device. It is always best practice to back up your image files before any update. The explorē Device File Backup Procedure instructions can be found at* [*https://www.humanware.com/support/explore-12-portable-video-magnifier/.*](https://www.humanware.com/support/explore-12-portable-video-magnifier/)

Introduction: Software updates for the explorē 12 add new features, improve stability, fix known issues, or make small refinements. We recommend installing each update at your earliest convenience.

In some cases, the update to v1.1.6 software will be a two-step process: first, to 1.0.1.371, then to v1.1.6.450.

Please follow the instructions below closely. Failure to do so may require you to return your device for software reinstallation <u>at your expense</u>.

A general video demonstration of this process is available on the explorē support page at: [*https://www.humanware.com/support/explore-12-portable-video-magnifier/.*](https://www.humanware.com/support/explore-12-portable-video-magnifier/)
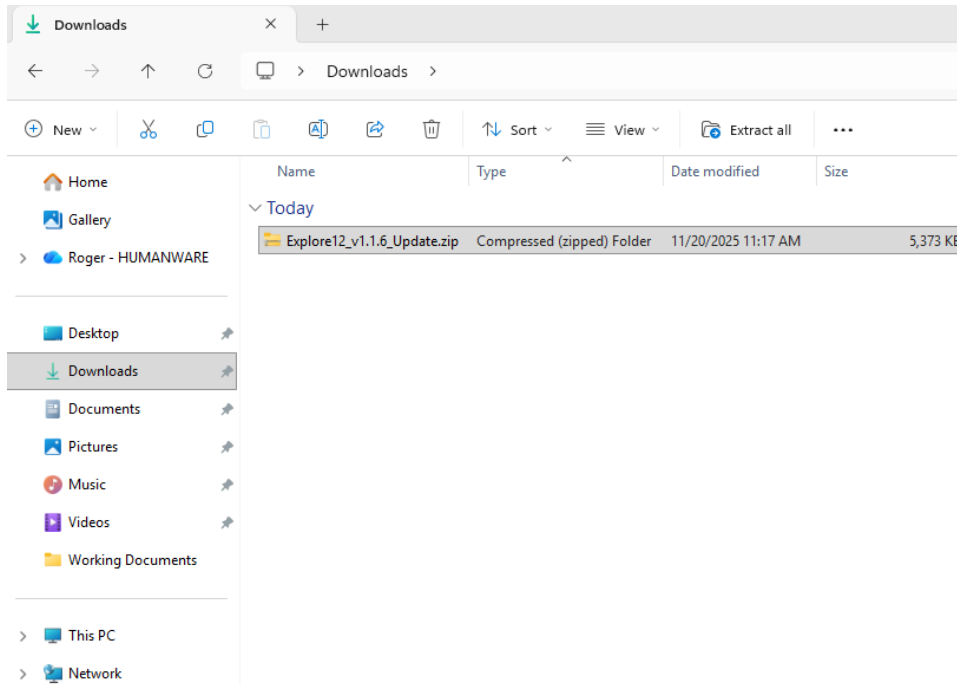
Update Instructions:

1. Verify and note your explorē 12's current software version.
   a. Power on.
   b. Press and hold the orange contrast button to access the Menu.
   c. Move down the Menu to About and tap.
   d. Make note of your software version: _____

   If your version number is lower than v1.0.1.371, follow all the steps below.

   If your version number is already v1.0.1.371 (or greater), follow steps 2-4, then skip to Step 11.

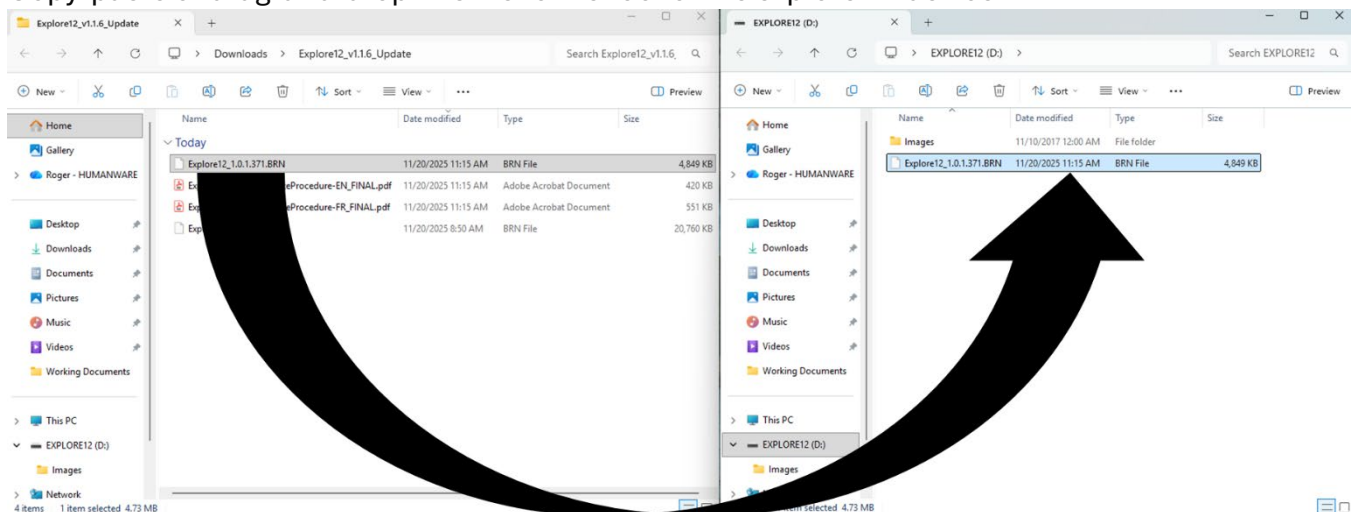2. Download the "explorē 12 v1.1.6 Update" from [*https://www.humanware.com/support/explore-12-portable-video-magnifier/.*](https://www.humanware.com/support/explore-12-portable-video-magnifier/)

3. Locate the downloaded ZIP file on your computer, then click "Extract all" from the toolbar or right-click on the file and select "Extract all." Remember the location where you extracted these files.

4. Connect the explorē 12 device to the computer where the update files are downloaded using the supplied USB cable.

5. Go to the files extracted in Step 3 on your computer.

Locate this file: Explore12_v1.0.1.371.BRN.

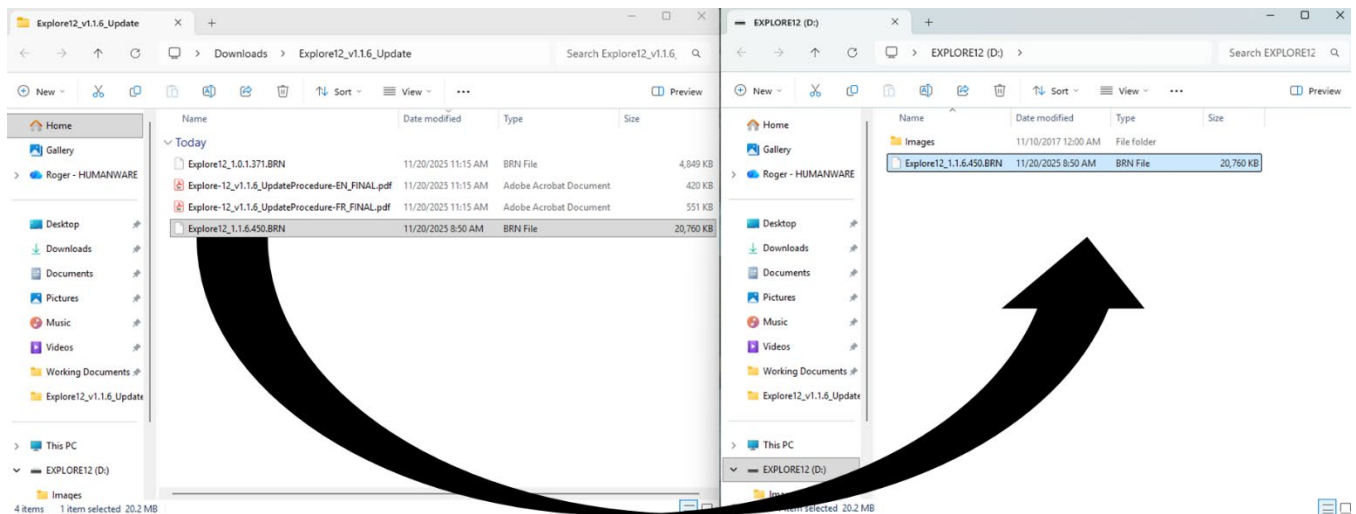Copy-paste or drag-and-drop this file to the root of the explorē 12 device.

6. Disconnect the device from the computer.

7. Reboot the device by pressing the power button.

8. "Software Update" will appear on the device's screen.

9. Power the explorē 12 on and check the software version (see Step 1 for instructions). It will now read: 1.0.1.371.

10. Power off the device and reconnect it to the computer.

11. Go to the files extracted in Step 3 on the computer.

    Find the file named "Explore12_1.1.6.450." BRN

    Copy and paste, or drag and drop, the Explore12_1.1.6.450.BRN file to the root of the explorē 12 device.

12. Disconnect the device from the computer.

13. Reboot the device by pressing the power button.

14. "Software Update" will appear on the device's screen.

15. Power on the explorē 12 and check the software version (see Step 1 for instructions). It will now read 1.1.6.450.

Congratulations! Your explorē 12 is now up to date. Be sure to review the latest User Guide and new videos demonstrating any new features and functionalities added to your magnifier. You can access both from the explorē support page on our website at: *https://www.humanware.com/support/explore-12-portable-video-magnifier/.*

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<u>Tell us how we are doing.</u>

*Over time the version number may be higher, but the process is the same.
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