

HumanWare Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5Rev)

Field	Report information
Name of Product/Version	TactileView version 3.0
Report Date	October 2026
Product Description	Windows desktop software for designing, editing, and producing tactile graphics on braille embossers, swell paper, and the Monarch tactile display. It supports menu-driven design for screen reader users, mouse drawing, math graphs, braille text labels with automatic braille translation, image import and filtering, and access to the TactileView online design catalog.
Contact Information	HumanWare Customer Support: support@humanware.com
Notes	This report covers TactileView version 3.0 desktop software for Windows (single computer license), the TactileView user manual in PDF and DOCX formats, HumanWare-produced TactileView support videos linked to YouTube, and HumanWare support services. TactileView is an authoring tool, so Section 504 applies. TactileView is software only, so Chapter 4 (Hardware) does not apply. This report does not evaluate the HumanWare website, the HumanWare store, the TactileView online catalog web portal, the Route Tactile map website, or the YouTube player interface.
Evaluation Methods Used	Review of the Revised Section 508 VPAT 2.5Rev template, the TactileView version 3.0 user manual, the TactileView FAQ, and product team responses. Product personnel with knowledge of common product uses and flows tested and confirmed software behavior, including screen reader use, keyboard operation, focus, error messages, Windows high contrast mode, display scaling, and PDF export. Support documentation and support videos were also reviewed.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines.

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508 Chapter 5 - Software (501 and 504.2) and Chapter 6 - Support Documentation and Services (602.3).

Scope for WCAG tables: As allowed by the VPAT 2.5Rev template, each criterion has separate responses for Software (TactileView version 3.0 desktop software for Windows), Electronic Docs (the PDF and DOCX user manual and HumanWare-produced support videos linked to YouTube), and Authoring Tool (the designs authors create and edit in TactileView). Web content is Not Applicable. The HumanWare website, online catalog web portal, and YouTube player interface are outside this report scope.

Table 1: Success Criteria, Level A

Notes: Applies to software, electronic support documentation, support videos, and authoring tool functions as described in the scope above.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Toolbar icons have tooltips, and menu items have text names. Non-text interface elements expose text alternatives to screen readers through Windows accessibility services. Electronic Docs: The PDF and DOCX user manual files include alt text for screenshots and diagrams. Authoring Tool: Authors can add alternate text (descriptions) to objects through the audio style and object properties features. These fields are exposed to assistive technology across object types.
1.2.1 Audio-only and Video-only (Prerecorded)	Software: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Software: The software does not include prerecorded audio-only or video-only content. Electronic Docs: The user manual does not include audio-only or video-only content. Support videos are prerecorded synchronized media, not audio-only or video-only content. Authoring Tool: TactileView does not create audio-only or video-only media.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded)	Software: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable	Software: The software does not include prerecorded synchronized media. Electronic Docs: HumanWare-produced TactileView support videos linked to YouTube include captions. Authoring Tool: TactileView does not create synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Software: Not Applicable Electronic Docs: Partially Supports Authoring Tool: Not Applicable	Software: The software does not include prerecorded video content. Electronic Docs: Support videos include captions and transcripts. The videos do not include audio description, and the transcripts do not describe all visual information shown in the videos. Authoring Tool: TactileView does not create video content.
1.3.1 Info and Relationships	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: TactileView uses standard Windows menus and dialogs. Toolbar relationships, dialog field labels, and the object list structure are exposed to screen readers. Electronic Docs: The PDF and DOCX user manual files use proper heading structure, lists, and table markup. Authoring Tool: Object properties are shown in dialogs with labeled fields. Property dialogs and object lists expose label relationships to assistive technology.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Menu navigation and dialog tab order follow a logical sequence. The object list (Ctrl+M) and menu-driven design mode (Ctrl+L) present objects in a predictable order. Electronic Docs: The reading order of the PDF user manual is logical and matches the visual layout. Authoring Tool: Object lists and property dialogs present information in a meaningful order.
1.3.3 Sensory Characteristics	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Menu items, dialogs, tooltips, and keyboard shortcuts use text labels. Instructions do not rely only on shape, color, size, or position. Electronic Docs: The user manual uses text labels and numbered steps, not only color or shape, to explain tasks. Authoring Tool: Object type and property information is given in text through dialogs and the properties list (Ctrl+J), not only by how objects look.
1.4.1 Use of Color	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The drawing area uses color to show object types (for example, blue for drawn objects, green for text labels, black for bitmap lines, purple for selection points, and red for the page border). The same information is also available without color through the object list (Ctrl+M), the properties list (Ctrl+J), and spoken announcements when an object is selected. Electronic Docs: The user manual does not rely on color alone to convey information. Authoring Tool: Non-color cues supplement color in the drawing area, so authors who cannot perceive color can identify object types.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The software does not play audio automatically. Text-to-speech is started by the user through explore mode or the Speak Properties function. Electronic Docs: The user manual does not include audio that plays automatically. Authoring Tool: Audio styles attached to objects are started by the user and do not play automatically during design.
2.1.1 Keyboard	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: All software functions, including settings dialogs, configuration wizard steps, and toolbar functions, can be reached and operated by keyboard. Mouse freehand drawing depends on the path of the user's movement, which WCAG allows as an exception. Freehand lines and closed shapes can also be built point by point by keyboard in menu-driven design mode (Ctrl+L). Electronic Docs: Electronic documentation does not require a mouse to navigate. Authoring Tool: Adding all object types, editing all properties, and accessing the catalog are available by keyboard.
2.1.2 No Keyboard Trap	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Menus and dialogs can be navigated by keyboard without trapping focus. Escape closes dialogs. Electronic Docs: Electronic documentation does not trap keyboard focus. Authoring Tool: Object property dialogs follow standard Windows keyboard behavior and do not trap focus.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The software does not set time limits on user interactions. Electronic Docs: Electronic documentation does not set time limits. Authoring Tool: No time limits are set on authoring sessions.
2.2.2 Pause, Stop, Hide	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The software does not show moving, blinking, scrolling, or auto-updating content that cannot be paused. Component updates run in the background at launch and do not interfere with use. Electronic Docs: Electronic documentation does not include moving or auto-updating content. Authoring Tool: No moving or auto-updating content is shown during authoring.
2.3.1 Three Flashes or Below Threshold	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: No flashing content occurs during normal operation, including screen changes and loading states. Electronic Docs: Electronic documentation does not include flashing content. Authoring Tool: No flashing content occurs while creating or editing designs.
2.4.1 Bypass Blocks	Software: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Software: This criterion does not apply to non-web software. Electronic Docs: This criterion does not apply to non-web documents. Authoring Tool: This criterion does not apply to non-web software.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The application title bar names the software and the open file. Dialogs have titles. Electronic Docs: The PDF and DOCX user manual files include a document title in their metadata. Authoring Tool: Each design includes a title field shown in the application window. The title placeholder appears in new designs by default.
2.4.3 Focus Order	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Focus order is logical in menus, the configuration wizard, settings dialogs, and object property dialogs. Electronic Docs: Reading and focus order in the PDF user manual are logical. Authoring Tool: Focus order is logical in menu-driven design mode and object property dialogs.
2.4.4 Link Purpose (In Context)	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Dialog links that open outside content, such as the catalog or website, use descriptive names. Electronic Docs: Links in the PDF and DOCX user manual files use meaningful link text. Authoring Tool: Authoring dialogs that point to outside resources use descriptive link names.
3.1.1 Language of Page	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The software supports multiple interface languages, set by the user in Settings. The selected language is exposed to assistive technology. Electronic Docs: The PDF and DOCX user manual files have the document language set in their metadata. Authoring Tool: Each design includes a text label language setting, which drives braille table selection and catalog translation.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Moving focus to a menu item or dialog control does not change context. Selection or activation needs a deliberate user action. Electronic Docs: Electronic documentation does not change context on focus. Authoring Tool: Moving focus between authoring dialog fields does not cause unexpected changes.
3.2.2 On Input	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Changing settings or values in dialogs does not cause unexpected context changes. Changes apply when the user selects OK or a similar control. Electronic Docs: Electronic documentation does not change context on input. Authoring Tool: Authoring dialog inputs do not cause unexpected changes of context.
3.3.1 Error Identification	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Error and warning dialogs (for example, failed registration, missing printer, or blocked installation) identify the error in text, not by color alone, and the text is exposed to screen readers. Electronic Docs: The user manual describes troubleshooting steps for common errors in text. Authoring Tool: Input errors in authoring dialogs, such as an invalid position value, are identified in text.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Dialog fields are labeled (for example, distance to left edge, distance to top edge, and width). Toolbar icons have tooltips, and menu items have text names. Electronic Docs: The user manual gives labeled instructions for all documented tasks. Authoring Tool: Authoring dialogs have labeled fields for object position, size, and content.
4.1.1 Parsing	Supports	The VPAT 2.5Rev template notes this criterion is always answered Supports for WCAG 2.0 and Revised Section 508 reports after the September 2023 errata.
4.1.2 Name, Role, Value	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Standard Windows controls (menus, buttons, dialogs, and list boxes) and custom drawing area elements and toolbar controls expose name, role, and value to screen readers. Electronic Docs: Interactive elements in the PDF user manual expose name, role, and value. Authoring Tool: The object list and custom toolbar controls expose name, role, and value to assistive technology.

Table 2: Success Criteria, Level AA

Notes: Applies to software, electronic support documentation, support videos, and authoring tool functions as described in the scope above. WCAG Level AAA is not included in this report.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Software: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Software: The software does not include live synchronized media. Electronic Docs: The user manual and support videos do not include live synchronized media. Authoring Tool: TactileView does not create live synchronized media.
1.2.5 Audio Description (Prerecorded)	Software: Not Applicable Electronic Docs: Partially Supports Authoring Tool: Not Applicable	Software: The software does not include prerecorded video content. Electronic Docs: Support videos include captions and transcripts. The videos do not include separate audio description tracks. Authoring Tool: TactileView does not create video content.
1.4.3 Contrast (Minimum)	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Menu text, dialog text, and toolbar labels meet the 4.5:1 minimum contrast ratio. The interface also works with Windows high contrast mode. Electronic Docs: Body text in the PDF and DOCX user manual files meets minimum contrast requirements. Authoring Tool: Labels and fields in authoring dialogs meet minimum contrast requirements.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize Text	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: TactileView follows Windows display scaling. Interface text can be enlarged to 200 percent without loss of content or function. Electronic Docs: PDF and DOCX documents support zoom and text reflow through standard reader controls. Authoring Tool: Authoring dialog text scales with Windows display settings.
1.4.5 Images of Text	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Menus, dialogs, and tooltips use real text, not images of text. The drawing area shows braille and text labels as graphics because that is the core purpose of the product. Electronic Docs: The PDF user manual does not use images of text for body content. Screenshots that include text have text alternatives. Authoring Tool: Authoring dialog labels and instructions use real text, not images of text.
2.4.5 Multiple Ways	Software: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Supports	Software: This criterion does not apply to non-web software. Electronic Docs: This criterion does not apply to non-web documents. Authoring Tool: Functions can be reached in several ways: the top menu bar, keyboard shortcuts, vertical toolbars, context menus, and menu-driven design mode (Ctrl+L).

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: Menus, dialogs, dialog headings, group labels, and configuration wizard steps use descriptive labels and titles. Electronic Docs: Headings in the PDF and DOCX user manual files are descriptive and match the content of each section. Authoring Tool: Authoring dialogs use labeled fields and descriptive dialog titles.
2.4.7 Focus Visible	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: A visible focus indicator appears in all dialogs, menus, toolbars, and the object list (Ctrl+M) when navigating by keyboard. Electronic Docs: Electronic documentation shown in standard PDF and DOCX viewers displays visible focus for interactive elements. Authoring Tool: Focus is visible in menu-driven design mode and all object property dialogs.
3.1.2 Language of Parts	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The software supports multiple interface languages and lets the user pick a text-to-speech voice for each language. Language changes are exposed to assistive technology when the user switches the interface language. Electronic Docs: The PDF and DOCX user manual files tag passages in languages other than the document language. Authoring Tool: Designs support multiple braille tables and language settings, with a text-to-speech voice assigned per language for text labels.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation	Software: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Supports	Software: This criterion does not apply to non-web software. Electronic Docs: This criterion does not apply to non-web documents. Authoring Tool: Menus, toolbars, and navigation controls appear in the same place across all screens and open documents.
3.2.4 Consistent Identification	Software: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Supports	Software: This criterion does not apply to non-web software. Electronic Docs: This criterion does not apply to non-web documents. Authoring Tool: Icons and controls that do the same thing are labeled and shown the same way throughout the software.
3.3.3 Error Suggestion	Software: Partially Supports Electronic Docs: Supports Authoring Tool: Partially Supports	Software: Error dialogs identify the error in text but do not suggest a correction for invalid inputs, such as invalid position values or unsupported file formats. Correction steps for common errors are in the user manual troubleshooting section. Electronic Docs: The user manual troubleshooting section gives correction steps for documented error conditions. Authoring Tool: Authoring dialogs identify invalid values but do not suggest a correction.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data)	Software: Supports Electronic Docs: Supports Authoring Tool: Supports	Software: The software asks users to save before closing unsaved designs. License registration can be reversed, and HumanWare support can reassign registrations. No legal or financial transactions take place in the software. Electronic Docs: Electronic documentation does not involve submitting legal, financial, or data entries. Authoring Tool: Authoring actions can be reversed with Undo (Ctrl+Z). The software asks before overwriting or closing unsaved work.

Revised Section 508 Report

The following tables report conformance with the Revised Section 508 standards for the TactileView scope described above.

Chapter 3: Functional Performance Criteria (FPC)

Notes: Chapter 3 is included to explain functional access where Chapters 5 and 6 do not fully describe user access.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	TactileView is designed to support screen reader users. All menus and dialogs work with a screen reader, and the software can speak extra status messages and object properties. Menu-driven design mode (Ctrl+L) lets users place objects, including freehand lines and closed shapes built point by point, without a mouse. Mouse drawing in the design area and visually checking the layout of a design depend on vision. The user manual notes that creating a tactile design from scratch is very challenging without vision, while catalog designs, math graphs, and editing existing designs work well.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supports	TactileView runs on Windows, where users can apply display scaling, high contrast mode, and screen magnification software. The TactileView interface remains usable and visible under Windows high contrast mode and at high display scaling.
302.3 Without Perception of Color	Supports	Color shows object types in the drawing area. The same information is available without color through menus, dialogs, the object list (Ctrl+M), and the properties list (Ctrl+J).
302.4 Without Hearing	Supports	The software does not need hearing for main operation. All core authoring functions are available visually and through menus. Text-to-speech is optional.
302.5 With Limited Hearing	Supports	The software does not rely on audio for any main function. Text-to-speech volume and rate can be adjusted in Settings.
302.6 Without Speech	Supports	The software does not need speech input for any function.
302.7 With Limited Manipulation	Supports	All authoring functions needed to create a design are available without fine mouse control. Menu-driven design mode and keyboard shortcuts replace mouse tasks such as freehand drawing and dragging selection points.
302.8 With Limited Reach and Strength	Supports	TactileView is desktop software. Physical reach needs depend on the user's own computer and keyboard setup, not on the software.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The software supports multiple interface languages, offers tooltips, includes a configuration wizard, and lets users start from existing catalog designs instead of a blank page. Creating designs, choosing braille tables, and setting up embossers can require reading and following multi-step instructions. No other cognitive accessibility features are present or planned.

Chapter 4: Hardware

Notes: Not Applicable. TactileView is software only and does not include hardware. Chapter 4 criteria have been removed from this report. Embossers, swell paper machines, and the Monarch are separate products and are not covered by this report.

Chapter 5: Software

Notes: Scope includes TactileView version 3.0 desktop software running on Windows. TactileView is an authoring tool, so Section 504 applies.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in the WCAG 2.0 section. The software is covered in the Software responses of Tables 1 and 2.
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Supports	TactileView runs on Windows. Users can turn on and set up Windows accessibility features (Narrator, Magnifier, high contrast, and display scaling) on their own. The software does not turn off or override these features.
502.2.2 No Disruption of Accessibility Features	Supports	TactileView does not disrupt Windows accessibility features. Narrator and high contrast remain usable while TactileView is running.

Criteria	Conformance Level	Remarks and Explanations
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Supports	Standard Windows controls (menus, buttons, list boxes, and dialogs) and custom drawing area components expose object information to screen readers.
502.3.2 Modification of Object Information	Supports	Standard controls and custom drawing area and toolbar controls allow object information to be changed through accessibility services.
502.3.3 Row, Column, and Headers	Supports	The object list (Ctrl+M) shows items as a list. Tabular data in dialogs, such as the keyboard shortcut list, exposes row, column, and header information to assistive technology.
502.3.4 Values	Supports	Standard controls and custom input fields in drawing dialogs expose current values to screen readers.
502.3.5 Modification of Values	Supports	Values in drawing dialogs can be changed through assistive technology.
502.3.6 Label Relationships	Supports	Standard dialog controls are labeled. Label relationships for custom controls and grouped fields are exposed to assistive technology.
502.3.7 Hierarchical Relationships	Supports	Menu hierarchy is exposed through standard Windows menus. The object list and property dialogs expose hierarchical relationships to assistive technology.
502.3.8 Text	Supports	Visible text in menus, dialogs, and tooltips is real text and is exposed to screen readers.

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Supports	Text fields in dialogs, such as the text label content field, support standard text editing, and changes are exposed to assistive technology.
502.3.10 List of Actions	Supports	Context menus (Ctrl+K, or Enter on a selected object) list the available actions, and the full list is exposed to screen readers.
502.3.11 Actions on Objects	Supports	Actions on selected objects are available through context menus and can be run through assistive technology.
502.3.12 Focus Cursor	Supports	Focus position is exposed to accessibility services for standard controls, the drawing area, and the object list.
502.3.13 Modification of Focus Cursor	Supports	Assistive technology can move focus within the drawing area and the object list.
502.3.14 Event Notification	Supports	Standard and custom controls send accessibility events when objects are added, removed, selected, or changed.
502.4 Platform Accessibility Features	Supports	TactileView uses standard Windows controls that work with Windows accessibility features. Narrator, high contrast, and display scaling remain usable while TactileView is in use.
503 Applications	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Supports	TactileView provides its own settings for interface language, braille table, text-to-speech voice, speech rate and volume, printer settings, and component updates. These are found in the Settings menu.

Criteria	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Supports	Menu-driven design mode (Ctrl+L) is an alternative to mouse drawing for keyboard and screen reader users. All object creation and editing functions are available in this mode.
503.4 User Controls for Captions and Audio Description	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	TactileView does not display captioned video.
503.4.2 Audio Description Controls	Not Applicable	TactileView does not play audio description content.
504 Authoring Tools	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing	See WCAG 2.0 section	TactileView is an authoring tool. See the Authoring Tool responses in Tables 1 and 2.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially Supports	TactileView saves designs as .bpx files and exports PDF and PRN. The design title, language, and object alternate text are kept when a design is exported to PDF. The user manual notes that audio labels are not exported with the file.
504.2.2 PDF Export	Partially Supports	TactileView can export designs as PDF, including for the Monarch. Exported PDF files include tagged structure, alternate text, document title, and language information. Conformance of exported files to PDF/UA-1 (ISO 14289-1) has not been verified.

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Does Not Support	TactileView does not prompt or guide authors to add accessibility information, such as alternate text or an audio style, when they create designs. A title placeholder appears in new designs by default.
504.4 Templates	Not Applicable	TactileView does not provide design templates.

Chapter 6: Support Documentation and Services

Notes: Scope includes the TactileView user manual (PDF and DOCX), the TactileView FAQ, HumanWare-produced support videos linked to YouTube, and HumanWare support services.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Supports	The user manual has a section on screen reader use that covers menu-driven design mode, keyboard shortcuts, text-to-speech settings, and explore mode. The FAQ also covers screen reader use.
602.3 Electronic Support Documentation	Partially Supports	The user manual is available as accessible PDF and DOCX files. HumanWare-produced TactileView support videos linked to YouTube include captions and transcripts but do not include audio description. See the WCAG 2.0 section for criteria-level notes on electronic documents and videos.
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	Alternate-format documentation, such as braille, is not provided on request. Documentation is available in PDF and DOCX only.

Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Supports	HumanWare support can provide information about TactileView accessibility and compatibility features, including screen reader use, keyboard access, supported embossers, and system requirements.
603.3 Accommodation of Communication Needs	Supports	HumanWare support accommodates disability-related communication needs by phone and email.

Legal Disclaimer (HumanWare)

This Accessibility Conformance Report is provided for informational purposes only and reflects HumanWare’s evaluation of the product identified above as of the report date and product version stated in this document. The information in this report is based on HumanWare’s review of product functionality, support documentation, support services, and available test information. Product features, documentation, support materials, and services may change without notice. This report is not intended to create any warranty, certification, contractual commitment, or legal obligation beyond those expressly provided in HumanWare’s applicable product documentation, agreements, or warranty terms. Customers should evaluate the product in their own environment to determine whether it meets their accessibility, procurement, and user requirements.

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